

Mobilidade Internacional






Questionário | Estudantes **INCOMING**

Resultados globais (2020)



Gabinete de Avaliação e Qualidade (GAQ)
Novembro de 2020

Informação geral

	Questionário	Mobilidade Internacional Estudantes INCOMING
	Responsabilidade	Gabinete de Avaliação e Qualidade (GAQ)
	URL do questionário	https://www.surveio.com/survey/d/ipg-studentsin
	Primeira resposta	05/11/2020
	Última resposta	14/11/2020
	Duração	10 dias

SIGQ - IPG

Estatísticas globais

72

Total de inquiridos

34

Total de visitas

22

Total de respostas

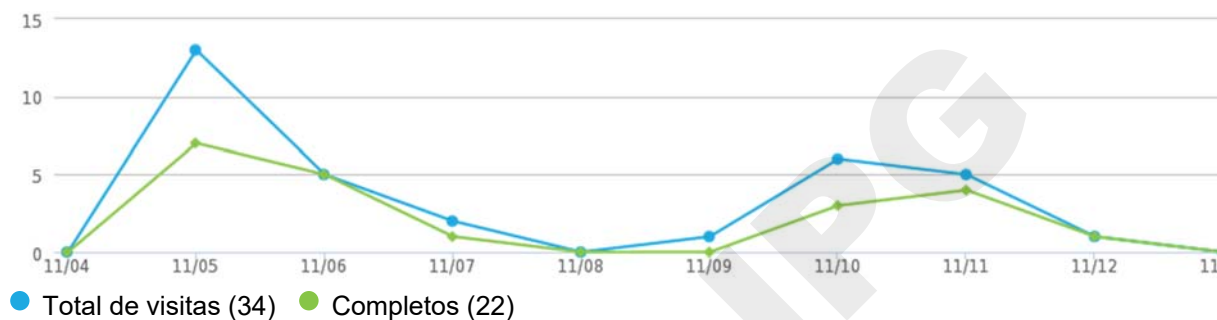
64,71%

Taxa de preenchimento

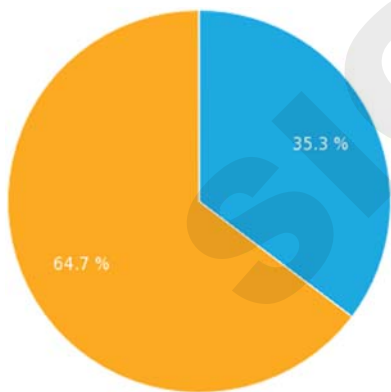
30,56%

Representatividade

Histórico de visitas (05/11/2020 - 14/11/2020)

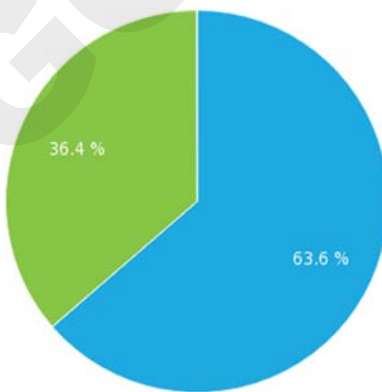


Total de acessos



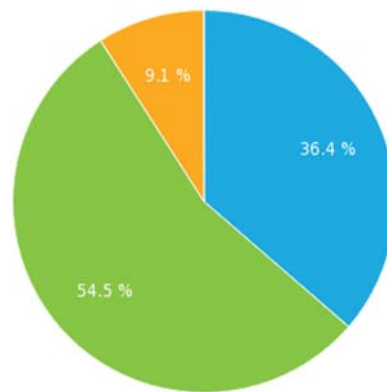
- Apenas visualizado (35.3 %)
- Incompleto (0 %)
- Completo (64.7 %)

Fonte de visitas



- Convite por e-mail (63.6 %)
- Link direto (36.4 %)

Tempo médio de resposta



- 2-5 min. (36.4 %)
- 5-10 min. (54.5 %)
- 10-30 min. (9.1 %)

Resultados

► Home country?

Text answer, answers 22x, unanswered 0x

- España
- (11x) Turkey
- (4x) Spain
- Greece
- Turkey
- Andújar (Jaén, España)
- Spain, Granada
- I am from Turkey. My country has helpful, strong and friendly people.
- Latvia

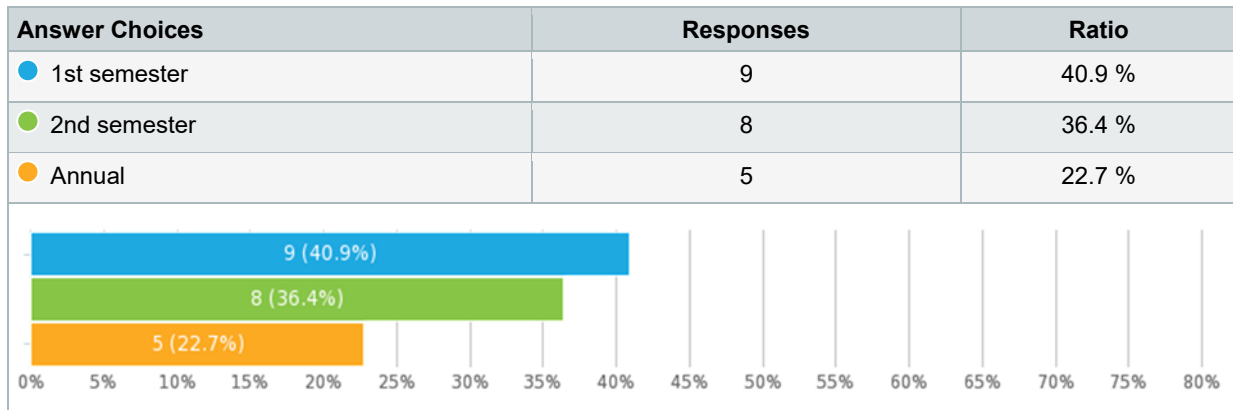
► Home institution/school?

Text answer, answers 22x, unanswered 0x

- (2x) Universidad de Jaén
- Istanbul Gelisim University
- Sakarya üniversitesi
- Pharmacy
- Istanbul Gelişim Üniversitesi
- Athens University of Economics and Business
- (2x) Konya Food and Agriculture University
- (2x) Kirikkale University
- konya food and agriculture university
- Kirikkale University
- Karadeniz Technical University
- Sakarya University
- METU
- UGR
- Universidad de León
- Universitat de Lleida
- I am studying at Karadeniz Technical University. My school aims to raise idealistic, beneficial and modern young people.
- Liepaja University

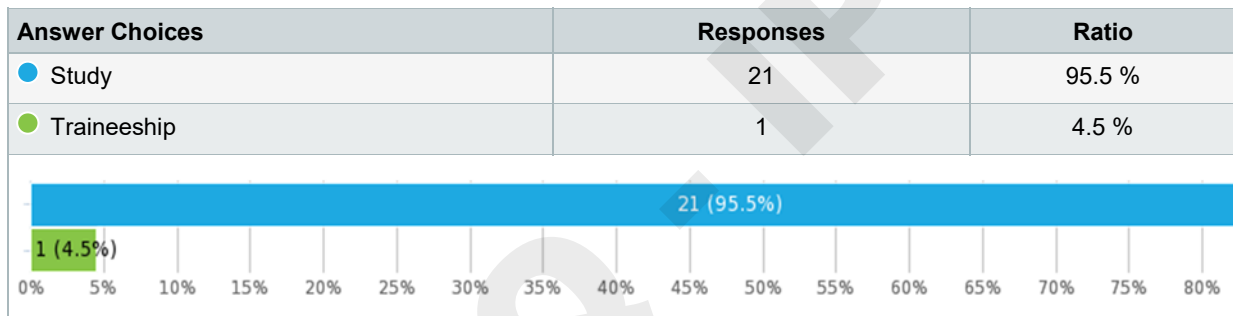
► Mobility period:

Single choice, answers 22x, unanswered 0x



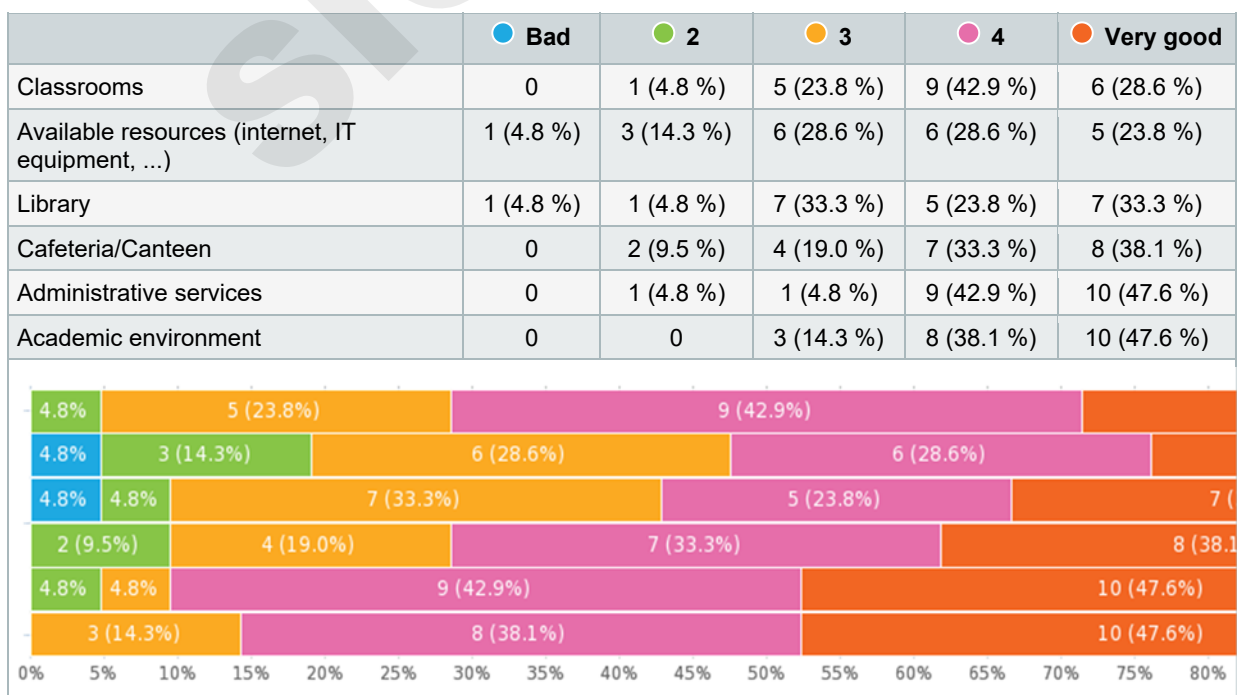
► Type of mobility:

Single choice, answers 22x, unanswered 0x



► How do you rate Polytechnic of Guarda (IPG)?

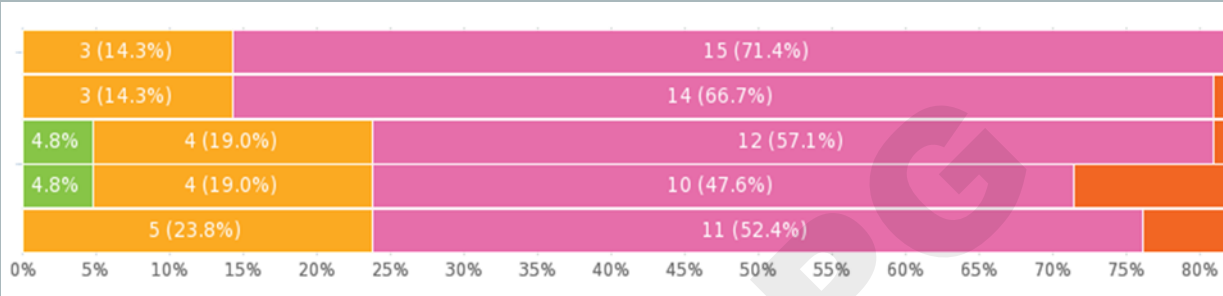
Matrix of single choices, answers 21x, unanswered 1x



► How do you rate IPG teachers?

Matrix of single choices, answers 21x, unanswered 1x

	● Bad	● 2	● 3	● 4	● Very good
Knowledge by teachers	0	0	3 (14.3 %)	15 (71.4 %)	3 (14.3 %)
Counselling and guidance	0	0	3 (14.3 %)	14 (66.7 %)	4 (19.0 %)
Teachers availability and communication	0	1 (4.8 %)	4 (19.0 %)	12 (57.1 %)	4 (19.0 %)
Support and problem solving	0	1 (4.8 %)	4 (19.0 %)	10 (47.6 %)	6 (28.6 %)
Resources provided by teachers	0	0	5 (23.8 %)	11 (52.4 %)	5 (23.8 %)



► What was the main difficulty you encountered during mobility?

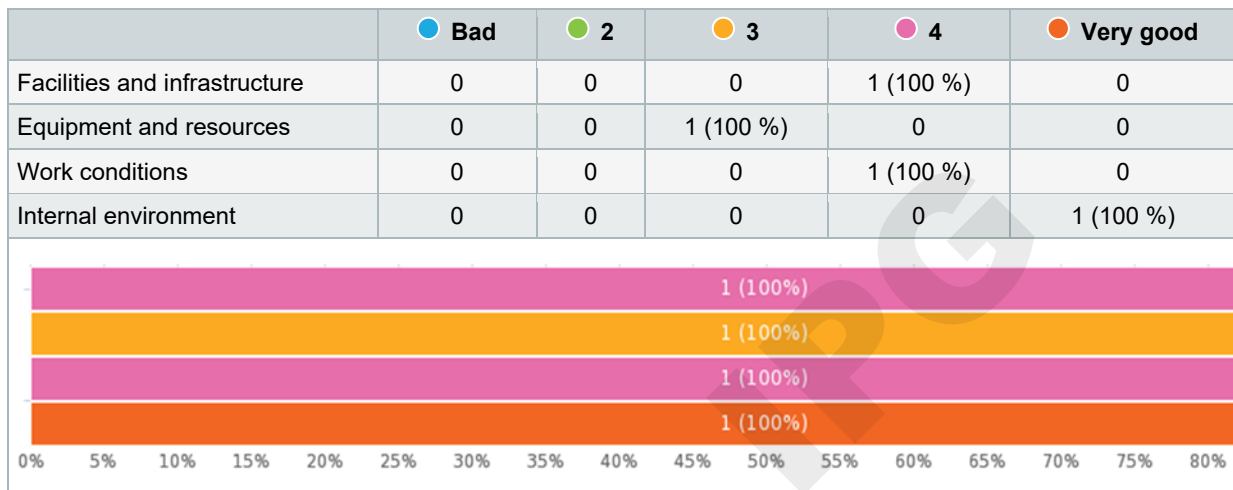
Text answer, answers 21x, unanswered 1x

- Clases online
- There was no bus to go to university. At least a bus should have been for mobility students...
- Cold
- Transport
- Biggest issue was the problem of language. After that everything was really good and satisfied
- Portugues lectures, quarantine
- English communication problem with teachers
- I haven't faced many difficulties. Some teachers were not very good at speaking English.
- Covid-19
- Cold
- it was just fine.
- Language
- The main language of the class (love it though)
- Find study house
- Language barrier
- Comunicated With my university
- No one
- Changing subjects
- Language of the lectures

- My english was not good. I was having difficulty communicating with my friends and teachers, but especially my teachers made extra effort to communicate with me.
- Everything was easy

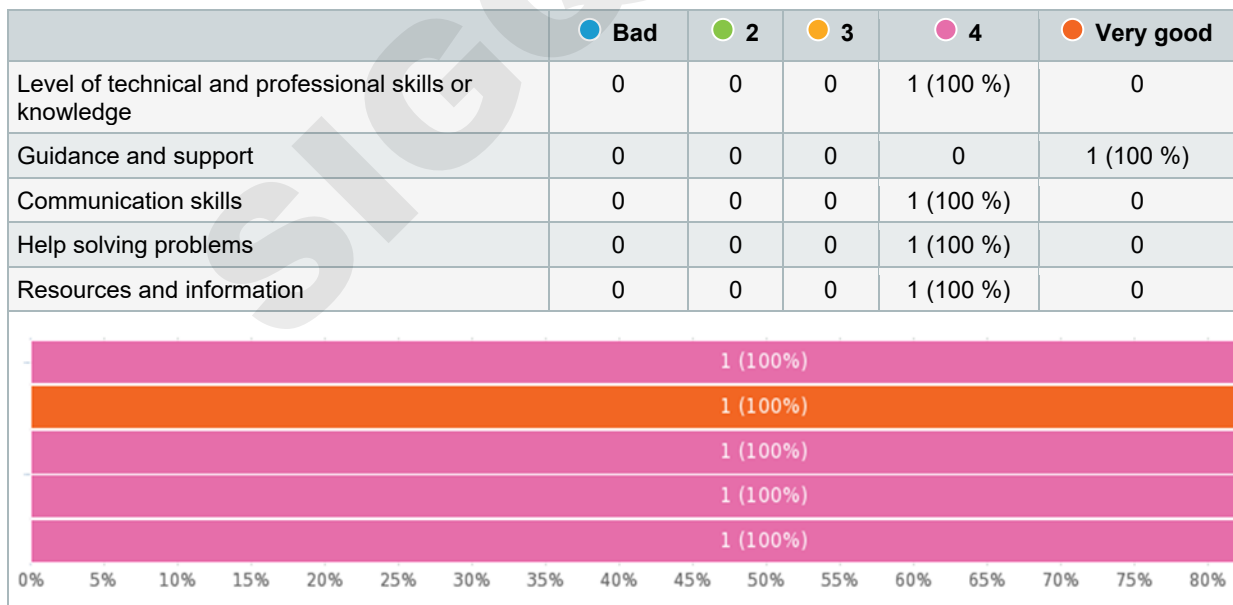
► How do you rate the receiving organisation or enterprise?

Matrix of single choices, answers 1x, unanswered 21x



► How do you rate the supervision and mentoring received?

Matrix of single choices, answers 1x, unanswered 21x



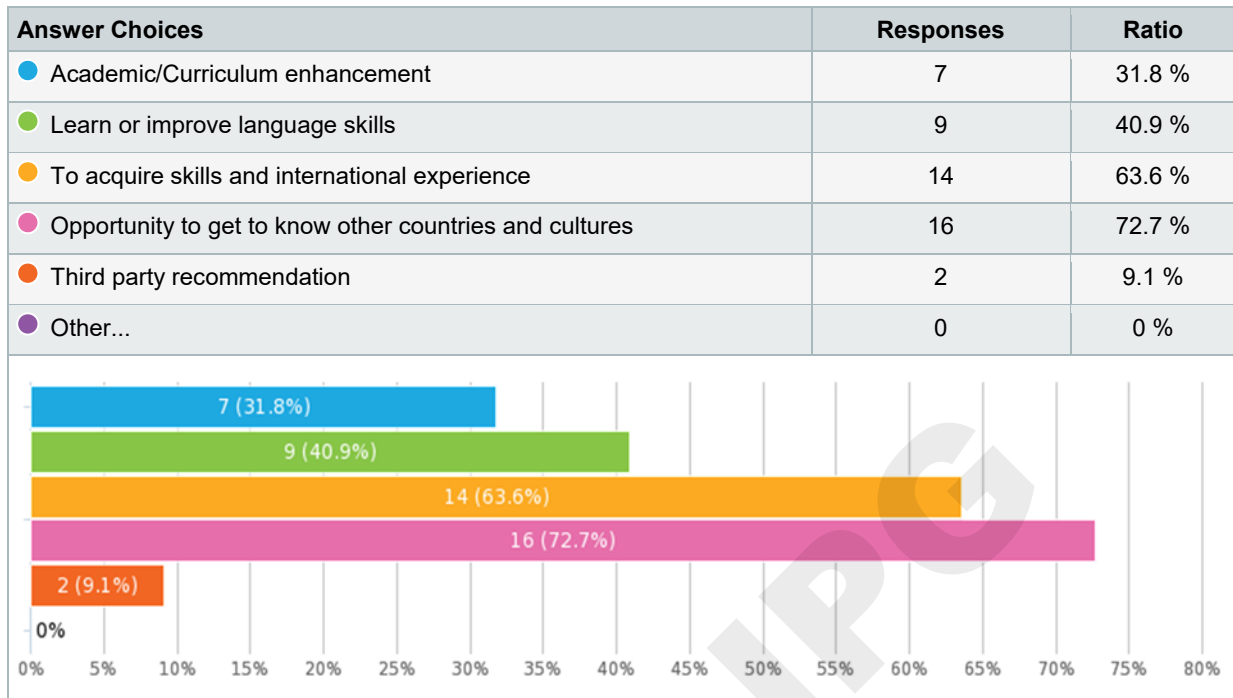
► What was the main difficulty you encountered during mobility?

Text answer, answers 1x, unanswered 21x

- Adjusting to accommodation and public transportation.

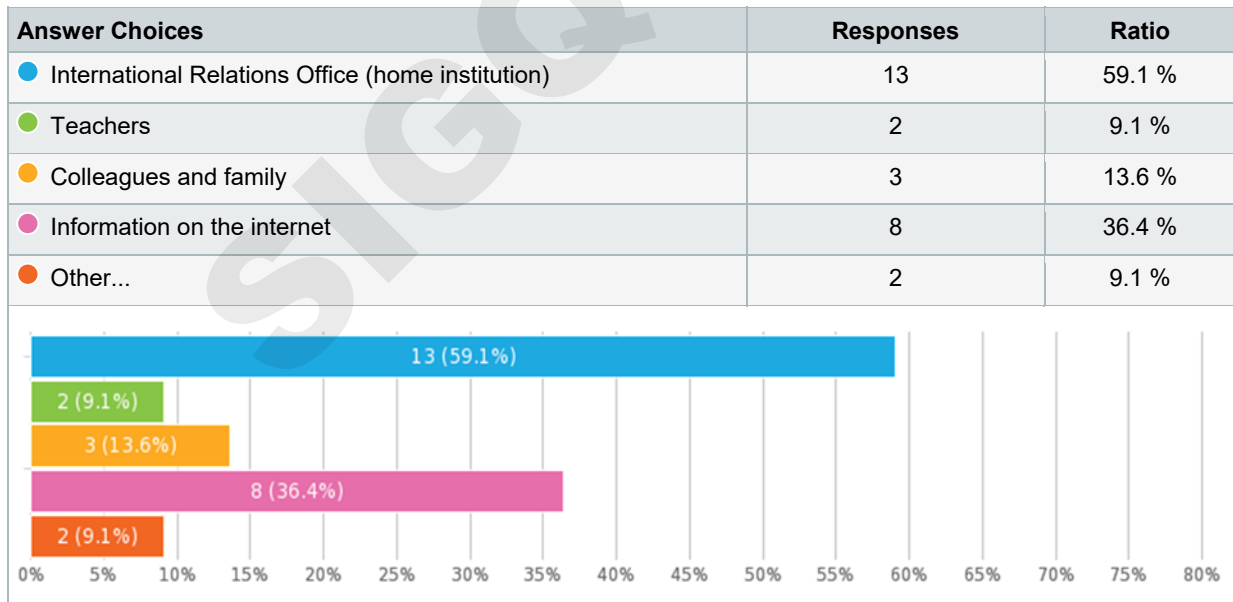
► Main reason for doing a mobility programme?

Multiple choice, answers 22x, unanswered 0x



► Main source of information for choosing Portugal and IPG?

Multiple choice, answers 22x, unanswered 0x

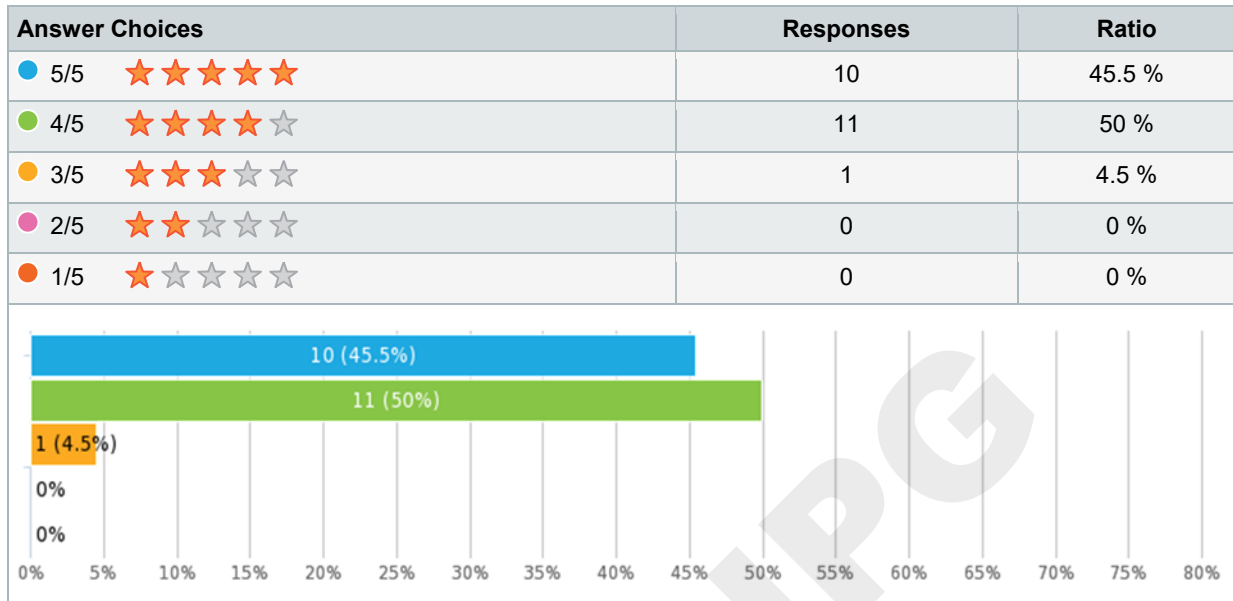


- My preference
- My first and only choice was Portugal!

► How do you evaluate the mobility grant?

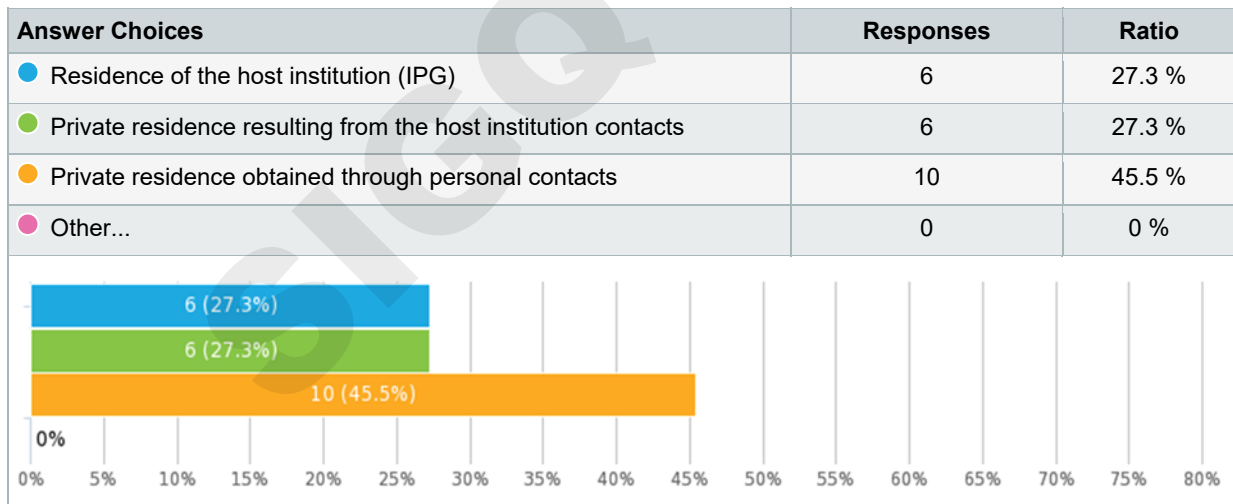
Star Rating, answers 22x, unanswered 0x

Number of stars 4.4/5



► Accommodation during mobility:

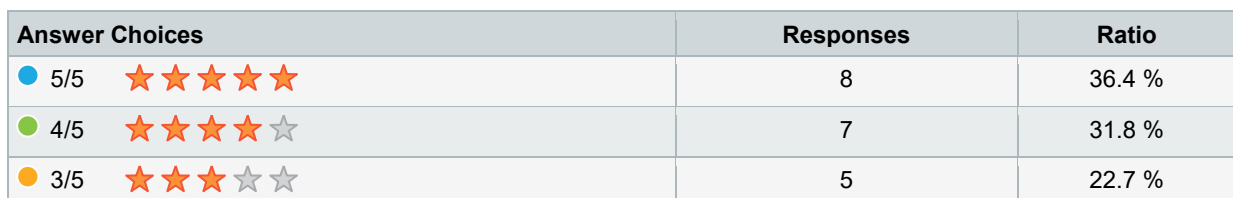
Single choice, answers 22x, unanswered 0x

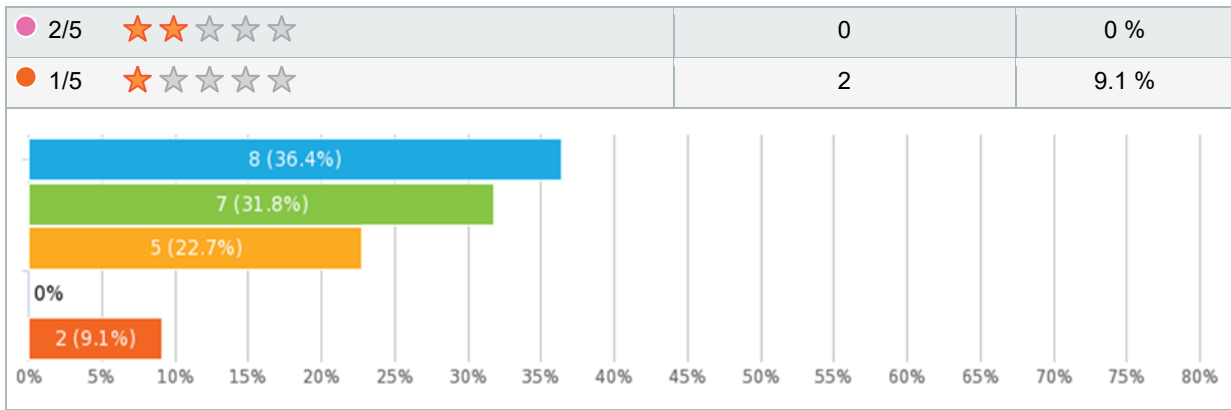


► Quality of the accommodation:

Star Rating, answers 22x, unanswered 0x

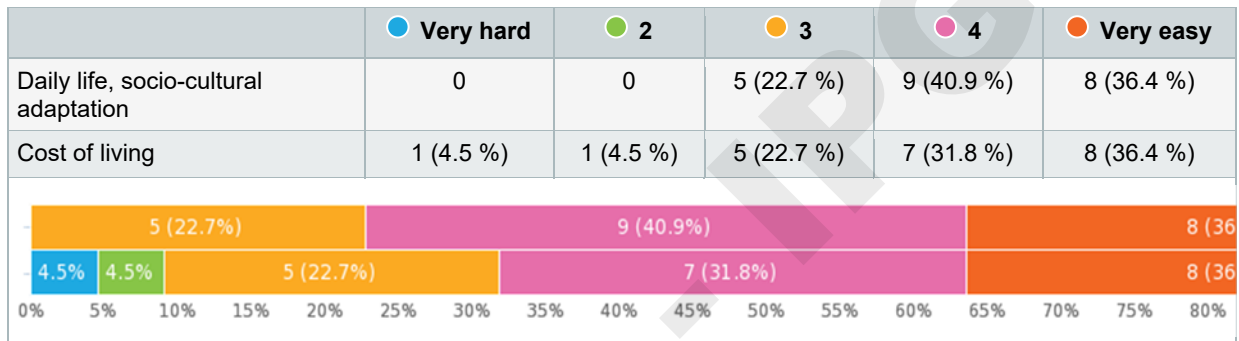
Number of stars 3.9/5





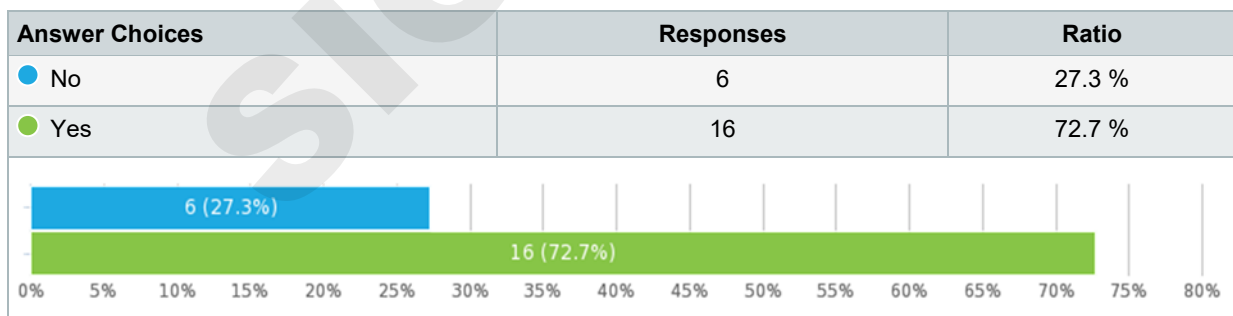
► How do you rate the following aspects?

Matrix of single choices, answers 22x, unanswered 0x



► Do you think your language skills were sufficient for your mobility?

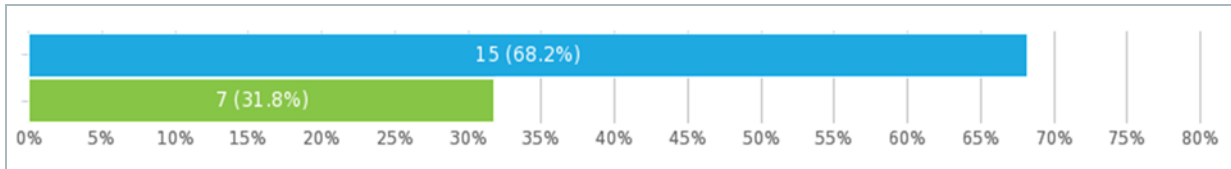
Single choice, answers 22x, unanswered 0x



► Did you have any language preparation or training for the mobility?

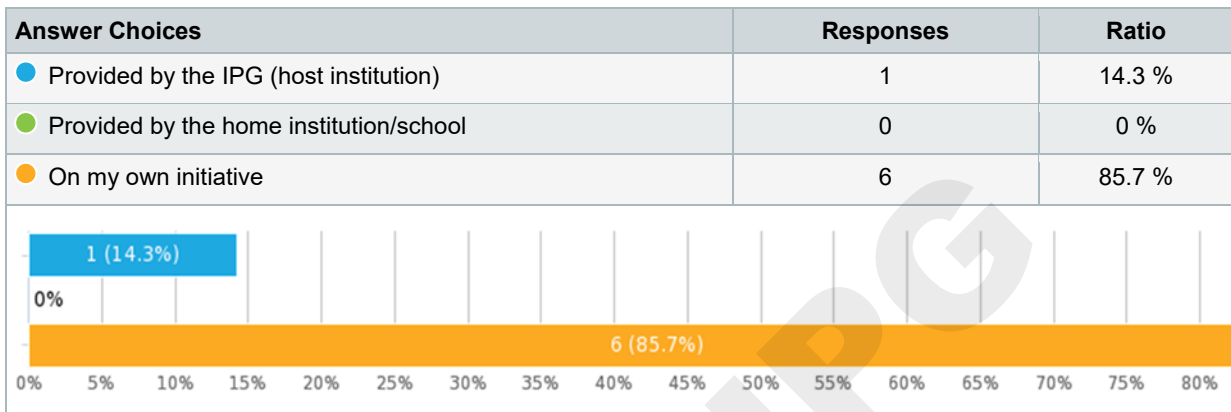
Single choice, answers 22x, unanswered 0x





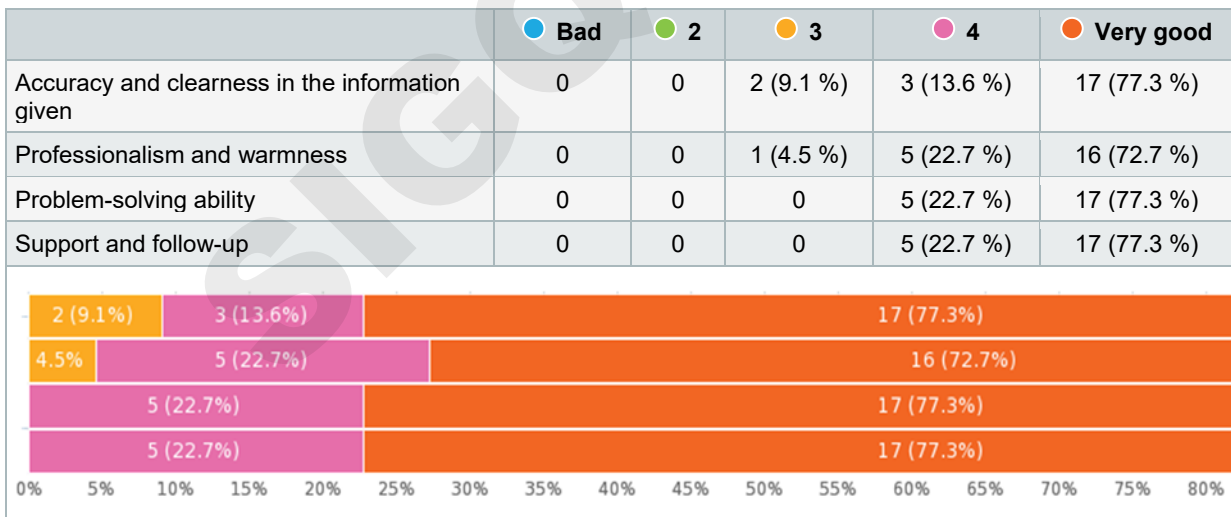
► That language preparation or training was:

Single choice, answers 7x, unanswered 15x



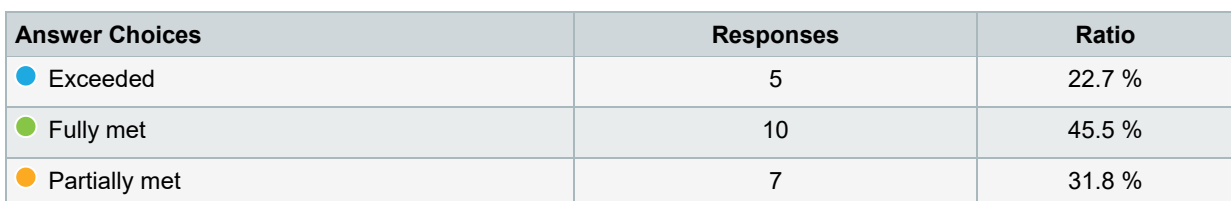
► How do you evaluate the International Relations Office (Polytechnic of Guarda):

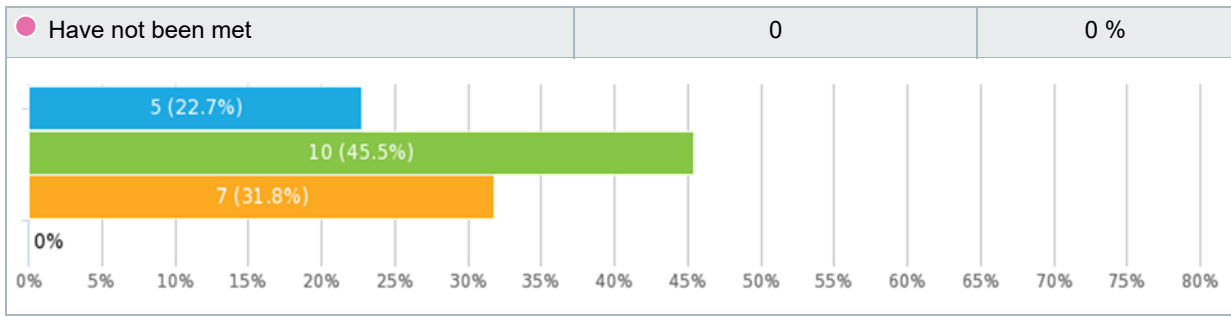
Matrix of single choices, answers 22x, unanswered 0x



► Regarding the OUTPUT/RESULT, expectations were...

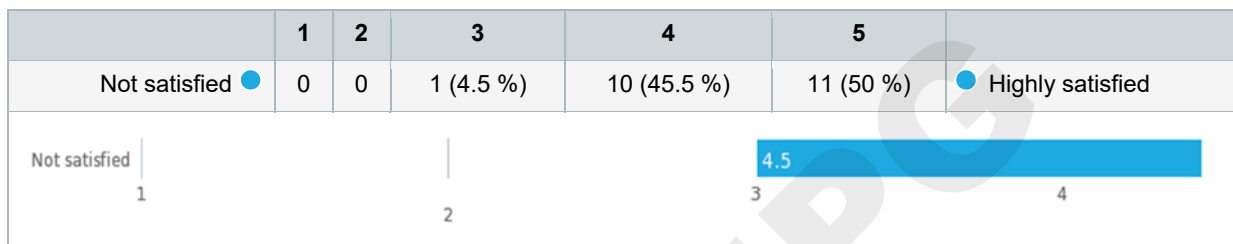
Single choice, answers 22x, unanswered 0x





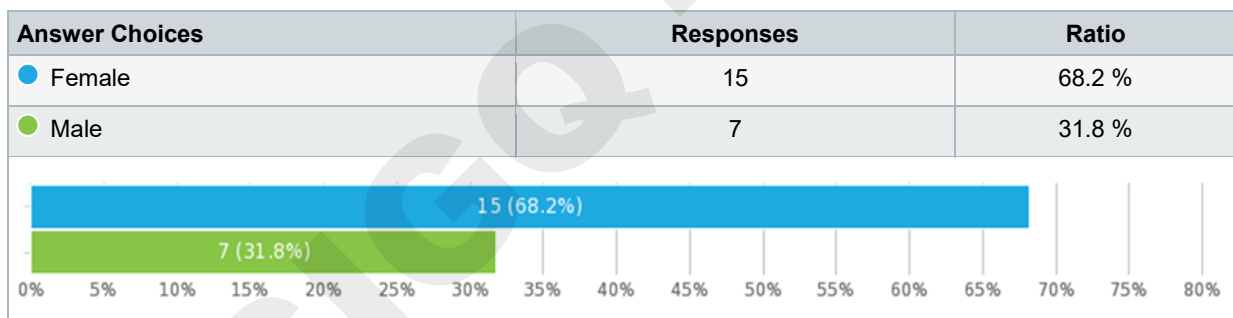
► Overall evaluation of the mobility?

Semantic differential, answers 22x, unanswered 0x



► Gender:

Single choice, answers 22x, unanswered 0x



► Age:

Text answer, answers 22x, unanswered 0x

- (4x) 25
- (6x) 23
- 24
- 27
- (8x) 22
- (2x) 21

► Additional comments or suggestions:

Text answer, answers 15x, unanswered 7x

- Una buena experiencia con el IPG, gente y profesionales muy atentos
- Love International Office
- Best memories
- Solo quiero agradecer a mi coordinadora Sandra Ventura por su ayudaaa..
- It was the best 6 months of my life.
- Just some teachers be more prepared for English, overall really good, the city and people amazing
- The fact that English is not taught in the lessons forces students whose native language is not Portuguese, which causes low grades, this is the only problem. If this situation is resolved, an easier communication can be provided.
- I think I was the most pleased person to be in Guarda. It was an unforgettable semester for me! P.s Love you Vitoria! Thanks for making everything easy and treating me like a mom. B.
- I would like to come again but during the summer :)
- Keep on like that,I love you!
- Thank you IPG!
- An increíble experience
- I LOVE victoria is the best , And i miss ipg
- Guarda is my first experience abroad. I am very hesitant at first. But both the IPG family and everyone living there destroyed all my prejudices. Thank you very much.
- I would suggest improving the communication with the public transportation office, e.g., having a cooperation contract with IPG, so that it would be easier for mobility students to acquire monthly passes and understand the transportation system.

Indicador de qualidade



Grau médio de satisfação dos estudantes com a mobilidade realizada no IPG (INCOMING)

4.45

(escala de 1 a 5)

Com base nas respostas dos inquiridos à questão ***Overall evaluation of the mobility?***, e por forma a possibilitar o apuramento do indicador numa escala de 1 a 5, procedeu-se à seguinte associação de valores numéricos:

Escala	Valor numérico associado
Not satisfied	1
Somewhat dissatisfied	2
Neither satisfied or dissatisfied	3
Satisfied	4
Highly satisfied	5

Após cálculo da média aritmética simples das respostas obtidas, o valor apurado para o indicador acima referido é de **4.45** pontos (escala de 1 a 5).

Anexo: questionário

Mobility Survey

- INCOMING -

This survey is for students that made their mobility in Polytechnic of Guarda.
Your opinion is important. Please help us to improve the IPG services.

► Home country?

Question instructions: (your country)

► Home institution/school?

Question instructions: (your higher education institution)

► Mobility period:

- 1st semester
- 2nd semester
- Annual

► Type of mobility:

- Study
- Traineeship

► How do you rate Polytechnic of Guarda (IPG)?

Question instructions: (select one answer in each row)

	Bad	2	3	4	Very good
Classrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Available resources (internet, IT equipment, ...)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cafeteria/Canteen	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Administrative services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

► How do you rate IPG teachers?

Question instructions: (select one answer in each row)

	Bad	2	3	4	Very good
Knowledge by teachers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counselling and guidance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teachers availability and communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support and problem solving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resources provided by teachers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

► What was the main difficulty you encountered during mobility?

► How do you rate the receiving organisation or enterprise?

Question instructions: (select one answer in each row)

	Bad	2	3	4	Very good
Facilities and infrastructure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Equipment and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internal environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

► How do you rate the supervision and mentoring received?

Bad 2 3 4 Very good

Level of technical and professional skills or knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidance and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help solving problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resources and information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

► What was the main difficulty you encountered during mobility?

► Main reason for doing a mobility programme?

Question instructions: (select one or more answers)

- Academic/Curriculum enhancement
- Learn or improve language skills
- To acquire skills and international experience
- Opportunity to get to know other countries and cultures
- Third party recommendation
- Other...

► Main source of information for choosing Portugal and IPG?

Question instructions: (select one or more answers)

- International Relations Office (home institution)
- Teachers
- Colleagues and family
- Information on the internet
- Other...

► How do you evaluate the mobility grant?

Question instructions: (1 = Bad and 5 = Very good)

☆☆☆☆☆ / 5

► Accommodation during mobility:

- Residence of the host institution (IPG)
- Private residence resulting from the host institution contacts
- Private residence obtained through personal contacts
- Other...

► Quality of the accommodation:

Question instructions: (1 star = Not satisfied; 5 star = Highly satisfied)

☆☆☆☆☆ / 5

► How do you rate the following aspects?

Question instructions: (select one answer in each row)

	Very hard	2	3	4	Very easy
Daily life, socio-cultural adaptation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost of living	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

► Do you think your language skills were sufficient for your mobility?

- No
- Yes

► Did you have any language preparation or training for the mobility?

- No
- Yes

► That language preparation or training was:

- Provided by the IPG (host institution)
- Provided by the home institution/school

On my own initiative

► How do you evaluate the International Relations Office (Polytechnic of Guarda):

	Bad	2	3	4	Very good
Accuracy and clearness in the information given	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism and warmth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Problem-solving ability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support and follow-up	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

► Regarding the OUTPUT/RESULT, expectations were...

- Exceeded
- Fully met
- Partially met
- Have not been met

► Overall evaluation of the mobility?

	1	2	3	4	5	
Not satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Highly satisfied

► Gender:

- Female
- Male

► Age:

► Additional comments or suggestions:

SIGQ - IPG